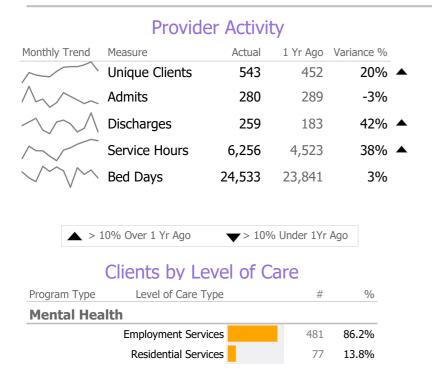
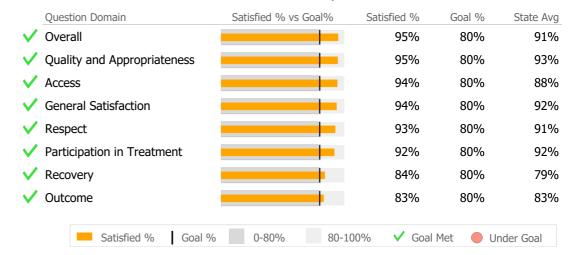
Ability Beyond Bethel, CT

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)



Consumer Satisfaction Survey (Based on 179 FY23 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	79	15%	9%	Male	328	61%	60%
26-34	148	27%	20%	Female	213	39%	40%
35-44	115	21%	25%	Transgender			0%
45-54	98	18%	18%				
55-64	80	15%	18%				
65+	23	4%	9%	Race	#	%	State Avg
				White/Caucasian	319	59%	58%
Ethnicity	#	%	State Avg	Black/African American 📕	120	22%	17%
Non-Hispanic	421	78%	▲ 64%	Other 📕	84	15%	12%
Hispanic-Other	86	16%	11%	Asian	14	3%	1%
Hisp-Puerto Rican	30	6%	10%	Multiple Races	4	1%	1%
Unknown	3		. =	Hawaiian/Other Pacific Islander	1	0%	0%
1			•	Unknown	1	0%	9%
Hispanic-Mexican	2	0%	1%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban	1	0%	0%	. ,			
Unique Clients State Avg \bigstar > 10% Over State Avg \blacktriangledown > 10% Under State Avg							

Variances in data may be indicative of operational adjustments related to the pandemic.

Beecher House ABI/TBI - 165 Ability Beyond Mental Health - Residential Services - Group Home

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	-	1	-100% 🔻	
Discharges	2	-		
Bed Days	1,448	1,716	-16% 🔻	

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

	Discharge outcomes							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	50%	80%	86%	-30%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	No Re-admit within 30 Days of Discharge		1	100%	85%	90%	15%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		0	0%	90%	82%	-90%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		5	100%	90%	100%	10%	
\checkmark	Social Support	·	3	60%	60%	83%	0%	
	Improved/Maintained Function Score		3	60%	95%	69%	-35%	
	Bed Utilization	Dada Aug LOC	Turnerun	Actual 0/	Cool 0/	Charles Aven	Astruel us Cool	
		Beds Avalos	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	

	12	Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate			5	1,830 days	0.3	79%	90%	83%	-11%	•
	< 90%	90-110%		>110%						

Data Submitted to DMHAS by Month



Discharge Outcomes

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	3	67% 🔺
Admits	2	-	
Discharges	3	-	
Bed Days	717	1,095	-35% 🔻

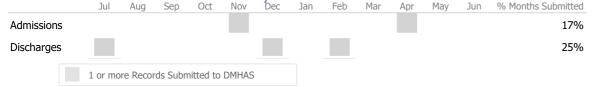
Data Submission Quality

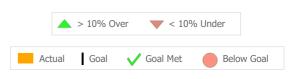


Discharge Outcomes

	Actua	l % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Treatment Completed Successful			2	67%	60%	69%	7%	-
	Actua	l % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Dis	charge		2	100%	90%	84%	10%	
Recovery								
National Recovery Measures (NOMS)	Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Social Support			5	100%	60%	87%	40%	
Stable Living Situation			5	100%	95%	95%	5%	
V Improved/Maintained Function S	Score		4	100%	95%	66%	5%	
Employed			0	0%	25%	13%	-25%	•
Bed Utilization								
12 Mo	onths Trend Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	_
Avg Utilization Rate	3	1,200 days	0.3	65%	90%	89%	-25%	

Data Submitted to DMHAS by Month





* State Avg based on 83 Active Supervised Apartments Programs

< 90%

90-110%

>110%

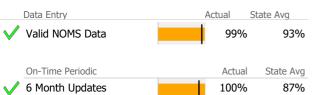
Ability Beyond Mental Health - Employment Services - Employment Services Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	158	158	0%	
Admits	82	86	-5%	
Discharges	88	77	14%	
Service Hours	1,998	1,644	22%	

Data Submission Quality



Recovery

	,							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Employed		81	49%	35%	41%	14%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		79	100%	90%	97%	10%	



	> 10% 0	ver 💙 < 10%	% Under	
Actual	Goal	V Goal Met	Belov	w Goal

* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	149	131	14%	
Admits	78	86	-9%	
Discharges	69	62	11%	
Service Hours	1,994	1,580	26%	

Data Submission Quality



Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Employed		75	48%	35%	41%	13% 🔺
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		86	100%	90%	97%	10%

Data Submitted to DMHAS by Month % Months Submitted Jul Sep Mar Aug Oct Nov Jan Feb Apr May Jun Dec Admissions 100% 100% Discharges Services 100% 1 or more Records Submitted to DMHAS

	× > 10% O	ver 💙 < 10°	% Under	
Actual	Goal	V Goal Met	Below (Goal

* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

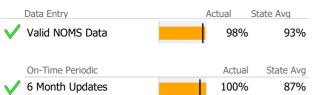
Program Activity

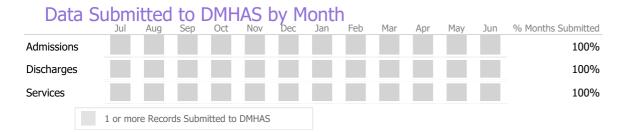
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	170	98	73%	
Admits	104	102	2%	
Discharges	86	28	207%	
Service Hours	2,179	1,195	82%	

Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Employed		58	33%	35%	41%	-2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		92	100%	90%	97%	10%

Data Submission Quality







 \ast State Avg based on 37 Active Employment Services Programs

Employment Svs (YAS)

Ability Beyond Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

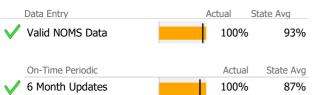
Program Activity

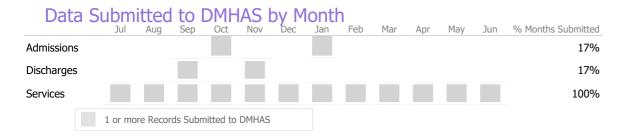
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	4	50% 🔺	
Admits	2	-		
Discharges	2	-		
Service Hours	85	104	-18% 🔻	

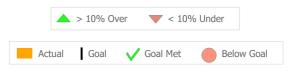
Recovery

	,							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Employed		3	50%	35%	41%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		4	100%	90%	97%	10%	

Data Submission Quality







* State Avg based on 37 Active Employment Services Programs

✓ Clients Receiving Services

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25% 🔻	
Admits	-	1	-100% 🔻	
Discharges	-	1	-100% 🔻	
Bed Days	1,098	1,096	0%	

Data Submission Quality

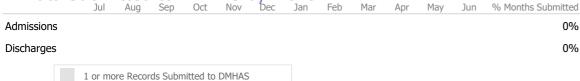
Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%
*		
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%

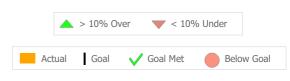
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	69%	N/A	
		Actual % vs Goal %		Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		3	100%	60%	87%	40%	
\checkmark	Stable Living Situation		3	100%	95%	95%	5%	
	Employed		0	0%	25%	13%	-25%	
	Improved/Maintained Function Score	I	2	67%	95%	66%	-28%	•
	Bed Utilization							

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		3	1,149 days	0.3	100%	90%	89%	10%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

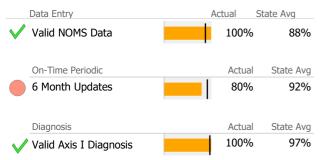




Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% 🔺
Admits	1	-	
Discharges	1	-	
Bed Days	2,047	1,825	12% 🔺

Data Submission Quality



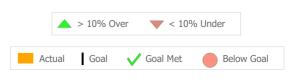
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		1	100%	60%	69%	40%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		0	0%	90%	84%	-90%	▼
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		6	100%	60%	87%	40%	
\checkmark	Stable Living Situation		6	100%	95%	95%	5%	
	Employed		0	0%	25%	13%	-25%	
	Improved/Maintained Function Score		3	50%	95%	66%	-45%	
	Bed Utilization							

			12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Avg Utilization Rat	te		4	1,993 days	0.2	140%	90%	89%	50%	
		< 90%	90-110%		>110%						

Data Submitted to DMHAS by Month

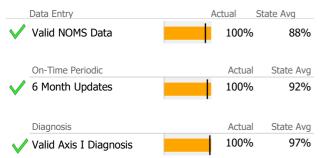




Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% 🔻
Admits	1	-	
Discharges	2	2	0%
Bed Days	1,882	2,275	-17% 🔻

Data Submission Quality

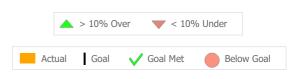


Discharge Outcomes

		Actual of	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully			2	100%	60%	69%	40%	
		Actual ^o	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Follow-up within 30 Days of Discharge			2	100%	90%	84%	10%	
	Recovery								
	National Recovery Measures (NOMS)	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support			6	100%	60%	87%	40%	
\checkmark	Stable Living Situation			6	100%	95%	95%	5%	
	Improved/Maintained Function Score			5	83%	95%	66%	-12%	
	Employed			0	0%	25%	13%	-25%	
	Bed Utilization								
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
	Avg Utilization Rate	9	1,707 days	0.4	57%	90%	89%	-33%	

Data Submitted to DMHAS by Month

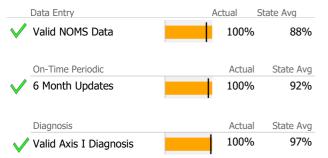




Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	▼
Admits	1	1	0%	
Discharges	-	2	-100%	▼
Bed Days	2,066	1,962	5%	

Data Submission Quality



Discharge Outcomes

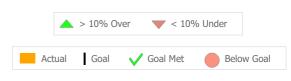
< 90%

90-110%

>110%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	69%	N/A	-
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		5	83%	60%	87%	23%	
\checkmark	Improved/Maintained Function Score		6	100%	95%	66%	5%	
\checkmark	Stable Living Situation		6	100%	95%	95%	5%	
	Employed		0	0%	25%	13%	-25%	▼
	Bed Utilization							
	12 Months Tree	nd Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	_
	Avg Utilization Rate	7 1,354 day	s 0.3	81%	90%	89%	-9%	





Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14% 🔻	
Admits	-	1	-100% 🔻	
Discharges	-	1	-100% 🔻	
Bed Days	2,196	1,997	10%	

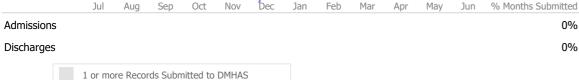
Data Submission Quality

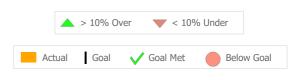
Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%
•		
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	69%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		5	83%	60%	87%	23%	
\checkmark	Employed		2	33%	25%	13%	8%	
\checkmark	Stable Living Situation		6	100%	95%	95%	5%	
	Improved/Maintained Function Score		5	83%	95%	66%	-12%	-
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Avg Utilization Rate	5 1,114 days	0.2	120%	90%	89%	30%	
	< 90% 90-110%	>110%						

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	
Admits	3	3	0%	
Discharges	4	2	100%	
Bed Days	1,694	1,634	4%	

Data Submission Quality



Discharge Outcomes

< 90%

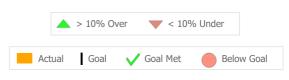
90-110%

>110%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/ Treatment Completed Successfully		3	75%	60%	69%	15%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		3	100%	90%	84%	10%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		9	100%	60%	87%	40%
Stable Living Situation		9	100%	95%	95%	5%
Employed		2	22%	25%	13%	-3%
Improved/Maintained Function Score		6	86%	95%	66%	-9%
Bed Utilization						
12 Months Tre	nd Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	6 640 days	0.3	77%	90%	89%	-13%

Data Submitted to DMHAS by Month

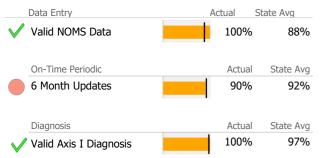




Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	13	-23% 🔻
Admits	1	3	-67% 🔻
Discharges	-	4	-100% 🔻
Bed Days	3,623	3,296	10%

Data Submission Quality

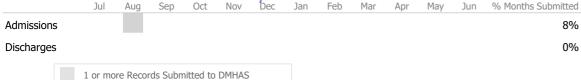


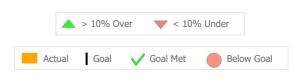
Discharge Outcomes

		Actual % vs	Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully			N/A	N/A	60%	69%	N/A	
		Actual % vs	Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge			N/A	N/A	90%	84%	N/A	
	Recovery								
	National Recovery Measures (NOMS)	Actual % vs	Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support			7	70%	60%	87%	10%	
\checkmark	Stable Living Situation			10	100%	95%	95%	5%	
	Employed	I		1	10%	25%	13%	-15%	
	Improved/Maintained Function Score	·		0	0%	95%	66%	-95%	
	Bed Utilization								
	12 Months Trend	Beds A	vg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	

			12	Months Trend	Beds	Avg LOS	5 Turnove	r Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization F	Rate			10	1,137 da	iys 0.3	99%	90%	89%	9%
			< 90%	90-110	%	>110%					

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	16	6%	
Admits	5	3	67%	
Discharges	2	4	-50%	▼
Bed Days	4,834	4,665	4%	

Data Submission Quality

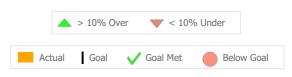


Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Cor	mpleted Successfully		1	50%	60%	69%	-10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up with	nin 30 Days of Discharge		1	100%	90%	84%	10%
Recover	y						
National Recover	ry Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support			16	94%	60%	87%	34%
Employed			6	35%	25%	13%	10%
Stable Living S	ituation		17	100%	95%	95%	5%
Improved/Mair	ntained Function Score		0	0%	95%	66%	-95%

Data Submitted to DMHAS by Month

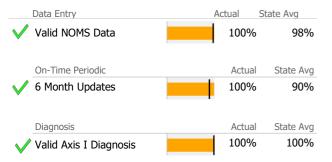




Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,464	1,460	0%

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	86%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	90%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A
Recovery						

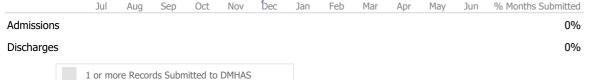
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Social Support		3	75%	60%	83%	15%	
/	Stable Living Situation		4	100%	90%	100%	10%	
	Improved/Maintained Function Score	İ	3	75%	95%	69%	-20%	

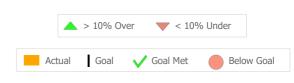
Bed Utilization

✓ ✓

			12 M	Ionths Trend	Beds	Avg LOS	Tur	nover	Actual 9	% Goal	%	State Avg	Actual	vs Goal
\checkmark	Avg Utilization R	ate			4	2,824 day	ys (0.3	100%	% 90	90%	83%		10%
			90%	90-110%		>110%								

Data Submitted to DMHAS by Month



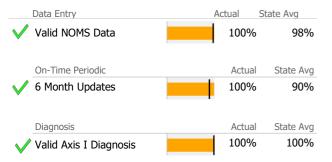


* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	2	-100% 🔻
Discharges	-	-	
Bed Days	1,464	820	79% 🔺

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Ava	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	86%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	90%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	100%	90%	100%	10%
Social Support		2	50%	60%	83%	-10%

2

50%

95%

69%

-45% 🚽

Bed Utilization

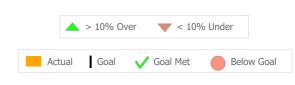
Improved/Maintained Function Score

 \checkmark

			12	Months Trend	Beds	Avg LOS	Tur	nover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization F	Rate			4	2,044 day	ys ().3	100%	90%	83%	10%
			< 90%	90-110%		>110%						

Data Submitted to DMHAS by Month





* State Avg based on 22 Active Group Home Programs